

# Providing Insurance and Financial Services

## *Valued* relationships

More than 18,000 agents offer personalized service throughout the United States.

## *Competitive* pricing

A variety of product discounts are available, subject to eligibility.

## *Exceptional* claim service

## *Around-the-clock* service

24 hours a day/7 days a week

## *Financial* stability

State Farm has consistently received high ratings for financial strength and claims paying ability from various independent agencies including:

- A.M. Best
- Standard & Poor's

Want to learn about insurance and financial services products State Farm offers?

Contact your State Farm agent  
or visit [statefarm.com](http://statefarm.com).

**Note:** Select Service may not be available in all service locations. Please contact your State Farm agent or claim associate to review current service areas.



State Farm Mutual Automobile Insurance Company  
State Farm Indemnity Company  
Bloomington, IL

[statefarm.com](http://statefarm.com)

160-6726.5



# Select Service<sup>®</sup>

*Quality auto repairs ... because  
you have better things to do.*



11-2015  
CS#36032

# Select Service<sup>®</sup>

... fast, friendly and convenient

You have the right to select the repair facility that will repair your vehicle. When your vehicle is damaged and you have a covered claim, the State Farm<sup>®</sup> Select Service program will help you get back on the road quickly and conveniently.



## Added value services you will receive from a Select Service repairer include:

- If your damaged vehicle is located a reasonable distance from a Select Service repair facility, you have the option of requesting pickup and delivery of your vehicle.
- Guaranteed completion date for repairs.
- Your repaired vehicle will be washed and vacuumed prior to delivery.
- A national, limited lifetime written repair guarantee for workmanship, including refinishing, for as long as you own your vehicle.

## If you choose Select Service and your vehicle *is* drivable:

- You or your State Farm agent can schedule an appointment with a Select Service repairer.\*
- The repairer will prepare an estimate and provide you with a copy.
- With your authorization, the repairer will schedule a date to repair your vehicle and order any parts that are needed.
- When you are satisfied with the completed repairs, you pay any applicable deductible. State Farm pays the balance of accident-related repair costs directly to the repairer.

## If you choose Select Service and your vehicle is *not* drivable:

- After delivery of your vehicle to a Select Service repairer, the repairer will prepare its estimate and provide you with a copy.
- With your authorization, the repairer will order parts and begin repairs.
- When you are satisfied with the completed repairs, you pay any applicable deductible. State Farm pays the balance of accident-related repair costs directly to the repairer.

\*To find a Select Service repair facility, visit [statefarm.com](http://statefarm.com). Type in Repair Facility Locator in the search box.