# **Sandy Claim Numbers**

## State Farm Is Assisting Policyholders Impacted by Sandy

Bloomington, Ill., – If you're affected by Sandy, file your claim online, call 1-800-SF-CLAIM, or contact your State Farm agent.

State Farm, the leading insurer of cars and homes in the nation, is responding to Sandy with the largest, mobile workforce of experienced catastrophe claim handling professionals in the industry. Catastrophe claim representatives are deployed for this effort, joining the thousands of state-based employees, State Farm agents, their staff and Claim Call Center personnel ready to assist you.

Claims reported as of 12pm Central time December 11, 2012.

Total: 108,200 home; 17,673 auto

#### **Stay Safe**

Avoid flood waters, storm drains and sewers. Never walk or drive through rushing flood waters. Even six inches of moving water is dangerous. More people drown in their cars than anywhere else

Watch out for snakes and small animals that may seek shelter in your home.

Stay away from downed power and electrical wires since electrical current passes easily through water.

Never enter buildings surrounded by flood waters.

Before entering a flooded building, check for structural damage and do not use matches, cigarette lighters or any other open flames since gas may be trapped inside. Instead, use a flashlight.

Clean your home. Throw out any foods that may have come in contact with flood waters, even canned goods.

Have your damaged septic tanks, cesspools, pits and leaching systems serviced as soon as possible.

One of the results of severe weather is the loss of electricity. Without electricity, frozen and/or refrigerated products may spoil.

Policyholders should remember the following guidelines:

- Do not refreeze any food that has completely thawed unless you cook it first.
- Immediately throw out any food with a strange color or odor.

### **Flood Damaged Vehicles**

Since personal safety is State Farm's top priority, we urge our policyholders NOT to drive vehicles damaged by floodwater. Vehicles should not be started until they have been thoroughly inspected and cleaned by a qualified technician.

It is easy to see how floodwater damages a car's upholstery and carpeting, but it is difficult to see where the most severe damage occurs: under the hood or behind the dash. A car's engine, transmission, and electrical components are some of its parts that are most vulnerable to flood water.

#### **About State Farm®**

State Farm and its affiliates are the largest provider of <u>car insurance</u> in the U.S. and is a leading insurer in Canada. In addition to providing <u>auto insurance quotes</u>, their 17,800 agents and more than 65,000 employees serve 81 million policies and accounts – more than 79 million auto, home, life and health policies in the United States and Canada, and nearly 2 million bank accounts. <u>Commercial auto insurance</u>, along with coverage for renters, business owners, boats and motorcycles, is also available. State Farm Mutual Automobile Insurance Company is the parent of the State Farm family of companies. State Farm is ranked No. 43 on the Fortune 500 list of largest companies. For more information, please visit <a href="http://www.statefarm.com">http://www.statefarm.com</a> or in Canada <a href="http://www.statefarm.ca">http://www.statefarm.ca</a>.