

Foreclosure Disclosure

Options to avoid foreclosure may include various loan modifications. Please contact our Hardship Department at 877-240-5711 option 2, to see if you qualify for assistance with your loan. All signers on loan must speak with our Hardship department in order to review for assistance.

Have the following information available prior to calling:

- Last month of paystubs
- Previous year's tax documentation
- Bank statements for previous 3 months
- Prepared to provide monthly expenses
- Documentation or verification of other sources of income
- Award letter for any government benefits

To process your request, we may need to obtain and discuss information including but not limited to credit information. The negotiation of any possible resolution or loss mitigation action does not constitute a waiver of or defense to the lender's rights to commence or continue any action with regard to account.

The United States Department of Housing and Urban Development (HUD) may be able to help you too. HUD offers free or low-cost counseling throughout the country. To find a HUD-certified housing counseling agency in your area, please call 1-800-569-4287.

Washington Residents Only

You may contact the Department of Financial Institutions at 1-877-894 HOME (4663), the Washington State Bar Association, or the statewide civil legal aid hotline at 1-800-997-8944 for possible assistance or referrals.