

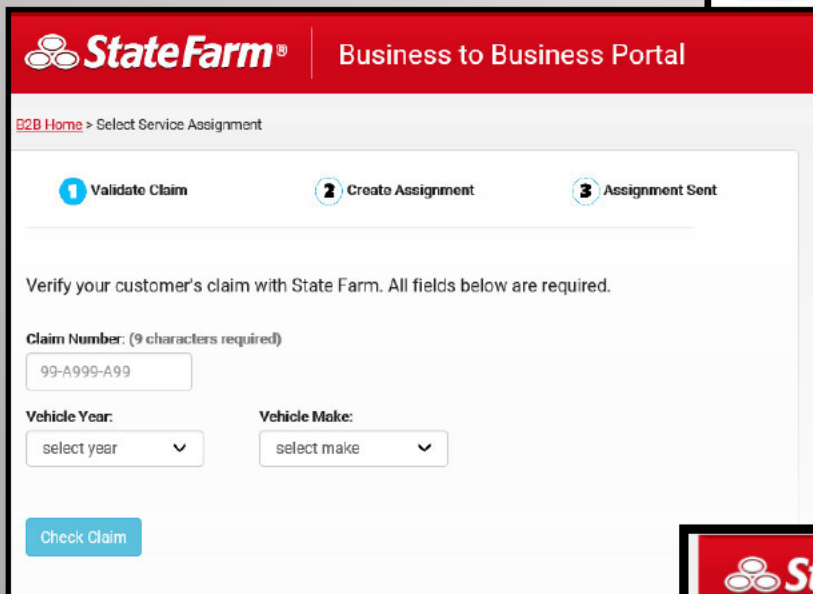
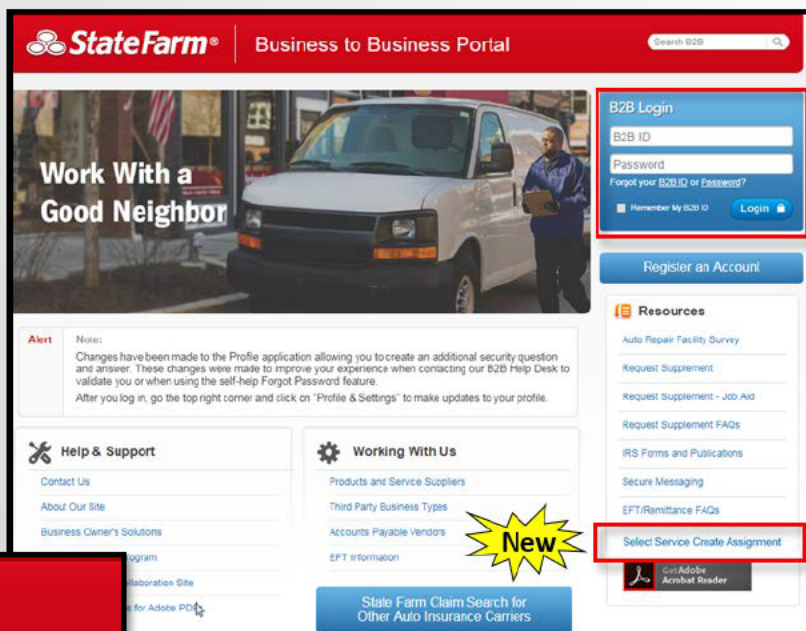
Select Service[®] repairers can create assignments on B2B

Online is faster than a phone call!

This tool can be used when a customer filed a claim but did not inform State Farm[®] of the repair facility.

Two ways to access the Create Assignment Tool:

1. Log in to B2B
 - Click Create Assignment
2. No Log in? No Problem!
 - Access under "Resources" on B2B portal homepage
 - Enter estimating ID and business phone number



Enter customer claim info to verify claim

Not all claims are eligible
 A check will be done to ensure assignment can be sent without claim handler involvement. If additional review is needed the tool will tell you to call Claims.

Click on Create Assignment

If claim is eligible, you will be able to create the assignment.

You will receive confirmation the assignment was generated and will receive the assignment through your Estimating Vendor

For more detailed instructions see the Create Assignment Job Aid on the Select Service Dashboard

