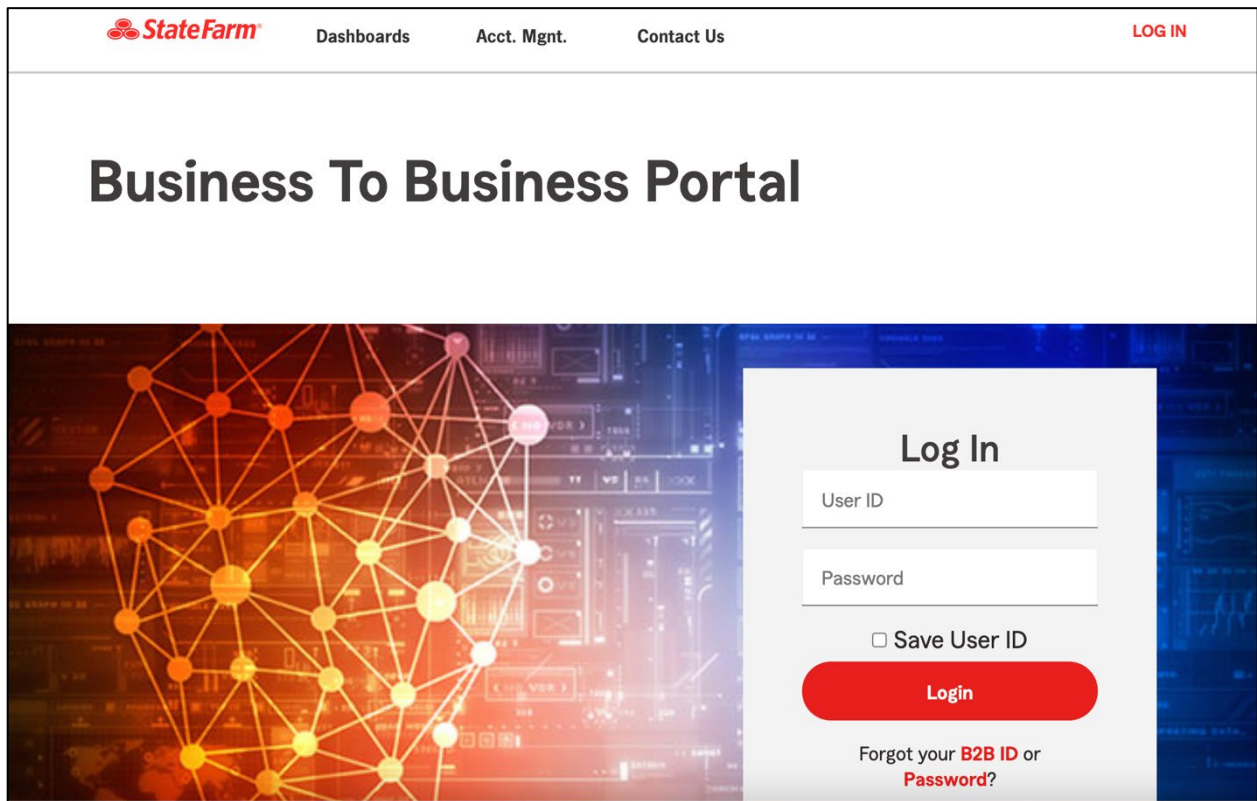




State Farm Business-to-Business Site Redesign Job Aid Auto Repair Facility (ARF) Survey



1. From the B2B Home page, click the link for the Claim Services page.
2. Once on Claim Services, click the link in the top row for ARF Survey.
3. You can also access the ARF Survey by clicking the Dashboard header at the top of the page and selecting Claim Services from the drop down. Click the Auto Repair Facility Survey icon.
4. If you are part of the Select Service program, you may also find the ARF Survey on the Select Service dashboard. If you log in first, your Shop ID will be auto-filled.