

Join our community of good neighbors.



Underwriting

State Farm® was founded on the idea that by underwriting differently, we could do it better than anyone else. It was a bold and innovative concept in 1922, which continues to drive our business today. State Farm insures more cars and homes than any other company in the United States, with some of the highest customer satisfaction ratings in the industry. State Farm is also the largest life insurer in the United States, in individual life policies in force. We do it by making sure our underwriters have the skills and knowledge they need.

A Peek at What Underwriting Service Assistants and Underwriters Do

Underwriting Service Assistants:

- Research policy information and enter policy changes
- Respond to agent and policyholder questions regarding billing and procedures
- Process high volume policy changes using guidelines and procedures that comply with state laws
- Assist with inbound calls from agents

Underwriters:

- Analyze and assess customer risks to determine insurance eligibility by reviewing new applications, existing business, statistical data, reports, and customer information
- Apply State Farm underwriting policies and procedures
- Assist in achieving and maintaining a profitable book of business
- Properly price, place or terminate risk
- Assist with inbound calls from agents
- Monitor team production and inventory and participate in quality control checks

Skillsets Preferred

- Ability to provide excellent customer service
- Ability to effectively manage technology to handle high-volume work in a fast-paced, team environment
- Ability to solve problems and make decisions to process work and help customers
- Ability to help resolve customer and agent inquiries
- Ability to effectively work in a team environment

Other Things to Know

There is an extensive paid training program, frequent on-the-job coaching and training, and support for enrollment in industry education courses.

Underwriting Locations

Atlanta, GA • Austin, TX • Bloomington, IL • Charlottesville, VA • Dallas, TX • *Greeley, CO • Lincoln, NE • *New Albany, OH • Tempe, AZ

*indicates Life/Health/Mutual Funds location only

Here's what our employees are saying:

"State Farm truly values its employees and believes everyone should have the opportunity to develop themselves. It's a great opportunity to collaborate with others and focus on success as a team."

"You get the opportunity to work with a wide variety of people and see how the differences among us let us each contribute something meaningful to the team."

To learn more, visit statefarm.com/careers



An Equal Opportunity Employer