

# Miscellaneous Information

## Responding to Injuries/Incidents

Despite good management and controls, someone may be injured while on your property. Should this occur, respond in a manner that attends to the victim.

- Help the injured person to remain calm and contact emergency services if needed.
- Obtain the facts surrounding the accident.
- Note the condition of the person's clothing and footwear, in case this contributed to the accident.
- Determine if the victim has any physical impairment.
- Look for signs of alcohol or drug intoxication.
- If possible, take a photo of the incident scene as soon as possible.
- Fill out the incident report form located in this booklet, noting weather conditions, lighting, activity at the time of the incident, type of injury, etc. Add information on conditions of property, which may be related to the incident scene, as soon as possible.

## Websites

- [www.statefarm.com](http://www.statefarm.com) – State Farm
- [www.sba.gov](http://www.sba.gov) – U.S. Small Business Administration
- [www.alarm.org](http://www.alarm.org) – Electronic Security Association
- [www.osha.gov](http://www.osha.gov) – Occupational Safety & Health Administration
- [www.cdc.gov/niosh](http://www.cdc.gov/niosh) – National Institute for Occupational Safety and Health
- [www.asse.org](http://www.asse.org) – American Society of Safety Engineers
- [www.nfpa.org](http://www.nfpa.org) – National Fire Protection Association
- [www.fema.gov](http://www.fema.gov) – Federal Emergency Management Agency
- [www.redcross.org](http://www.redcross.org) – American Red Cross
- [www.lightning.org](http://www.lightning.org) – Lightning Protection Institute
- [www.weather.com](http://www.weather.com) – The Weather Channel
- [www.disastersafety.org](http://www.disastersafety.org) – Insurance Institute for Business and Home Safety

## Phone Numbers

Police Department \_\_\_\_\_  
Fire Department \_\_\_\_\_  
Poison Control \_\_\_\_\_  
Security Alarm Installer \_\_\_\_\_  
Plumber \_\_\_\_\_  
Electrician \_\_\_\_\_  
Heating Contractor \_\_\_\_\_  
Commercial Cleanup \_\_\_\_\_  
Contractor(s) \_\_\_\_\_  
Glass Company \_\_\_\_\_  
State Farm Agent \_\_\_\_\_  
Other \_\_\_\_\_

## What is Loss Control?

Loss Control is an organized and continuous effort to help lessen the possibility of unforeseen losses and the impact of those that do occur, whether from fires, electrical surges, burglary or injuries.

## Why is Loss Control Important?

Because costs can go way beyond dollars and cents, it is best to prepare for such circumstances before they happen. If someone is injured on your premises or property is damaged and stolen, you may wonder, What happens now? How do you recover? There may be investigations, meetings and the completion of necessary paperwork. Clearly, these situations can help you to understand just how important loss control is.

*This Loss Control Guide is for general information purposes only. Because of the fast-changing environment of the internet, we are unable to guarantee that every Web address (URL) listed in this Loss Control Guide is active or accurate.*

While the sources listed in this Loss Control Guide tend to be government bodies, professional organizations or businesses with relevant information, there is no guarantee that the information contained on the individual sites is current, accurate or reliable. We are not responsible for the content of any site and are not advocating or supporting any content or any entities associated with the sites listed.