

Claims

Helping others is all in a day's work at State Farm[®].

We're Hiring

Claims opportunities in Atlanta, Dallas, Phoenix and Tacoma, WA.

Claim Associate – Initial Loss Reporting (ILR)

- Communicate with customers and associates by phone, mobile app, click-to-chat and Internet reporting
- Gather and document loss information
- Handle a large volume of calls in a collaborative team setting
- Use State Farm systems and technology

Claim Associate - Express

- Receive and review claim information
- Apply claim handling procedures to process claims, initiate payments and close claim files
- Communicate with customers and associates by phone and through other channels
- Use State Farm systems and technology

What It's Like

To deliver remarkable service, our work environment is customer-intensive, fast-paced, highly structured and strictly accountable. Some locations feature shared team workspace and on-site work/life amenities.

We Offer

- Comprehensive Total Rewards benefits (eligibility may vary)
- Paid training
- Job coaching
- Professional development and mentoring
- Annual merit reviews and bonus potential

